

# Arrowhead Alarm Products Ltd.

## Warranty Policy



## 5 Year Warranty

Arrowhead Alarm Products (AAP) was established in 1986 with a philosophy to provide top quality security equipment with an emphasis on expert back up & support. The EliteControl security & control system is designed and manufactured in our purpose built facility located in Albany industrial park. Each and every product we manufacture is also tested in house. This start to finish process makes us so confident that we put a 5 year warranty on everything we build.

### AAP Manufactured Products

All AAP manufactured products hold a 5 year return to base warranty. This guarantee ensures replacement or repair of any AAP manufactured products found to be faulty due to defective material or workmanship for a period of 5 years from date of purchase.

### Products Sold By AAP but not Manufactured

All other items supplied (not manufactured) by AAP hold a 2 year return to base warranty. This guarantee ensures replacement or repair of any products supplied by AAP found to be faulty due to defective material or workmanship for a period of 2 years from date of purchase.

Please note the customer shall as soon as practicable after the discovery of any such defect or fault, return the goods or defective parts thereof to AAP.

AAP are not liable and will not cover labour and travel time to replace the faulty unit. Any freight charges to and from our stores is your care.

AAP are not liable for any direct or consequential loss or damage attributed to the fault. Nor shall AAP be liable for any personal injury of any kind attributable to the fault. The customer will keep the Company indemnified against such claim.

Any attempt by the customer to repair the goods without written permission by AAP may void the warranty.

New Zealand Made Security & Automation

